

EXCHANGE SERVICE

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\* Indicates New or Revised Page

Issued by  
 Mark Feest, General Manager  
 CC Communications Telephone  
 Fallon, Nevada

Date Issued: October 15, 2014

Date Effective: December 1, 2014

EXCHANGE SERVICE

APPLICABILITY

Applicable to business and residence services.

TERRITORY

Churchill County, Nevada

RATES AND CHARGES

		<u>Non-recurring Charge</u>		<u>Recurring Charge</u>
				(Rates are for 1 mo. Periods unless otherwise stated)
		Business	Residence	
I.	Multi-element Connection Charges			
	1) Initial service order work, for establishing of new or additional lines, each order	35.50	22.50	
	2) Subsequent Service Order, for subsequent service, moving, changing, adding, other than C.O. lines, each order			
	a) Simple	7.95	4.95	
	b) Complex	15.50	9.50	
	c) Administrative	0.00	0.00	
	3) Central office/line connection to protector, each line, per pair	18.50	12.50	see Tariff #36 if line construction is required
II.	Business Service – Non-Contract Standard Rates			
	1) Single Line Business (B1)			22.50
	2) Multi-line System Trunk, KEY/PBX, each			25.50
	3) Dialtone Bridge Service, each bridge, minimum of 2			1.50
	4) Trunk Hunting Services, (CO. performed), each, minimum two			.75
	5) Joint User of Service			3.50
	6) Local Public Access Line (L.P.A.L.) for use with Customer/Owner Owned Pay Telephone (C.O.P.T.)			53.50
	7) Exchange or Interexchange Trunk			
	a) P.A.B.X. D.I.D. 2 or 4 Wire E&M, each	100.00		45.60
	b) 1.544 Mbps DS1(T1), each	100.00		185.00
	8) Reserved phone numbers for use with Trunks			
	a) Per group of 100 reserved numbers	100.00		25.00
	b) Additional group of 100 reserved numbers	100.00*		25.00
	* = Installation charge not applicable when installed with trunk order.			

RATES AND CHARGES (continued)

	<u>Non-recurring Charge</u>	<u>Recurring Charge</u>		
		<u>1YR</u>	<u>3YR</u>	<u>5YR</u>
III. Business Service – Contract Rates				
<u>Contract Term Commitment Length:</u>				
1) Analog Lines or ISDN BRI				
All analog business lines under contract are charged the same rate regardless of whether they are in a multiline hunt group or configured as single lines.				
<u>Quantity Commitment:</u>				
1 line		\$ 21.95	\$ 20.95	\$ 19.95
2-5 lines		\$ 20.95	\$ 19.95	\$ 18.95
6 or more lines		\$ 19.95	\$ 18.95	\$ 17.95
2) Digital DS1 (T1) Lines, each DS1		\$169.95	\$159.95	\$149.95
Contract Terms and Conditions are available upon request and are subject to change. Business Line non-recurring charges may be reduced or waived in accordance with contract terms and conditions. Business Lines may be packaged with other non-tariffed services to form a “bundled” offering.				
IV. Residence Service				
1) Residence Line (R1)				\$ 16.00 (I)
V. Miscellaneous Charges				
1) Non-Sufficient Funds Charge will be charged on a per occurrence in accordance with published rate as established in company credit practices				
2) Late Payment Penalty, applied to overdue balance per month				1.50 %
3) TDD Surcharge, per line, per month (both business and residence)				Float with State rate
4) E911 Surcharge, per line, per month (both business and residence)				\$ 0.25
E911 Surcharge, per trunk, per month (both business and residence)				\$ 2.50
VI. Emergency Line Service – only sold to customers that subscribe to CC Communications DSL Service				
1) Residence or Business				\$ 16.00 (I)

## EXCHANGE SERVICE

## CONDITIONS

## I. SERVICE CONNECTION CHARGES

## 1. General Conditions:

- a. Service Connection Charges provided for in this section may be payable at the time application for the particular service or facility is made, and are in addition to the regular schedule of rates as set forth elsewhere in this tariff.
- b. A Service Connection Charge may consist of one or more non-recurring charges for work performed due to customer request. The charges are separately established in order to provide a reasonable basis for an equitable recovery of costs incurred in the required operations.
- c. Charges shown in this section are based on work being performed during regularly scheduled work hours of the Company's employees. Premium cost of overtime, when performed for customer convenience, will be billed to the requesting customer.

## II. MULTI-ELEMENT SERVICE CONNECTING CHARGES

## 1. Service Ordering Charge

- a. The Service Ordering Charge is applicable to each customer request for work performed by the Company in connection with the receiving, recording and processing of a customer request to be completed for the same account, at the same premises, at the same time.
- b. One Service Ordering Charge applies for all items included on a service order. Only one service ordering charge is applicable even though the Company elects to issue more than one service order to comply with the customer's request for service.
- c. Initial service order work applies for the initial establishment of new or additional telephone lines.
- d. Subsequent Service Order – Simple  
Applicable to orders involving only CSR and/or auto-provisioning systems.  
Examples include simple switch feature changes, line restrictions, or changes in billing plan or directory listing.
- e. Subsequent Service Order – Complex  
Applicable to orders involving multiple work departs and/or field dispatch requiring coordination efforts. Examples include switch changes that cannot be auto-provisioned, or require number changes.
- f. Subsequent Service Order – Administrative  
Applicable to changes in billing name or billing address which do not result in a change in ownership or responsible party.

## EXCHANGE SERVICE

## CONDITIONS (Continued)

## II. MULTI-ELEMENT SERVICE CONNECTING CHARGES

## 2. Line Connection Charge

a. The Line Connection Charge is applicable for work performed in the Central Office and work performed in providing or rearranging the outdoor circuit to the protector at the customer's premises. The charge applies to work including but not limited to:

- Connection or reconnection of each local exchange line, exchange line, trunk, main station lines, off premises extension lines, etc.
- Customer Request Number Changes on each local exchange line, main station line and trunk, etc.
- Restoration of service for vacation or suspended service, etc.

Multi-Element Service Charges Do Not Apply in Connection with:

- a. Moves, rearrangements or changes initiated by the Company
- b. Public Telephones
- c. Change in billing and/or directory listing initiated by the Company
- d. Upgrade of service, same premises and location
- e. The disconnection and removal of one or more items furnished under a directly associated monthly rate
- f. Customer-Provided telephone sets or other terminal equipment connected by the customer when no central office line connection, premises visit or premises work is required by the Company.

The Multi-Element Service Charges for service ordering (change) and line connection shall be applicable for reconnection of a temporarily disconnected service.

## III. Installation and Move Charges

## 1. Normal Installation or Move

- A. When an item is moved on the same or to a different premises, the applicable charges for the functions performed apply.
- B. A move charge does not apply for an item that is fastened to or made an integral part of the equipment with which it is associated and with which it is moved.
- C. When an item of equipment for which there is no installation charge is installed or moved, the charge for the installation or move is determined on an actual cost basis as determined by the company. See Tariff #50.
- D. A minimum monthly charge of one month applies on all services.

## 2. Abnormal Installation of Equipment

- A. Where, at the determination of the company, an installation of equipment varies from the standard installation practice, the charge will be the cost of labor and material. See Tariff #50.
- B. The preceding rates and charges apply modularly and the line charges are for a standard termination at the customer's premises to the nearest point on the building from the service line. This includes central office wiring, cable facilities and drop wire, normally one span, up to and including protector equipment. It does not include inside wiring.

Issued by  
Mark Feest, General Manager  
CC Communications Telephone  
Fallon, Nevada

Date Issued: June 6, 2013

Date Effective: July 1, 2013

## IV. Local Public Access Line (L.P.A.L.) Service

## Description:

L.P.A.L. Service provides a business access line for use with coin or coinless operated customer/owner owned pay telephone (C.O.P.T.) only, does not include the telephone set.

This service allows the customer/owner within the bounds of the tariff to establish the call rate for long distance calls placed from the C.O.P.T. The customer/owner is defined as the individual who subscribes to the L.P.A.L.

## A. Regulations:

1. The application for directory listings will be in accordance with one party business line.
2. Joint user service is not provided.
3. A. C.O.P.T. set can not be used with any other class of service.
  - \* L.P.A.L. service is restricted and will not be used with (and not limited to) regular lines for business, residence, PBX, key systems, foreign exchange, WATS, CENTREX, custom calling, remote call forwarding, private line channels, data transmission, mobile telephone, cellular phone, earth stations, and all calling plans, etc.
4. Charged calls will be billed to an acceptable utility credit card.
5. The telephone system does not offer or make refunds for calls placed from a C.O.P.T. set.
6. Superseding of service is not allowed under this service.
7. The customer/owner is responsible for the installation, operation and maintenance of any C.O.P.T.s used with this service.
8. The customer/owner will be responsible for the payment of utility and/or interexchange carrier toll rates for all sent paid toll calls originating from this service. Call rating will be the responsibility of the customer.
9. Applicable installation charges will apply to C.O.P.T.s as specified in Tariff 17 for business service.
10. Customer/owner owned pay stations must be installed in compliance with the National Electric Safety Standards and must be registered per Part 68 of the F.C.C. Registration Program or connected behind an F.C.C. registered coupler.
11. The customer/owner shall be responsible for the payment of time and material charges as provided in Tariff 50 for visits by a utility employee to the customer's C.O.P.T. when a service difficulty or trouble is reported and found to be in the C.O.P.T. wiring or equipment beyond the telephone system's termination point.
12. C.O.P.T. customer/owner may not charge more for local calls than is being charged by the telephone system for the use of its pay telephones.
13. The telephone system will not allow third number or collect calls to a C.O.P.T. access line.
14. The customer/owner will be responsible for installing at the C.O.P.T. location a prominent display, well lighted, indicating the following:
  - a. Dialing instructions for repair service, directory assistance, telephone system operator, 911 emergency service, or equivalent.
  - b. Direct dial rates set by the customer/owner and/or a number to call for rate information for long distance calls.
  - c. Customer/owner address and telephone number.
  - d. Clearly stated procedures for registering complaints regarding service and claiming refunds.
  - e. Rate for local calls and any limit on duration of call.
  - f. Telephone set number.
  - g. Which credit cards the C.O.P.T. set will accept.
15. Prior to accepting a customer order for C.O.P.T. service, the telephone system will provide the customer/owner with a copy of the customer owned pay station tariff and obtain the customer/owner's written signature as an acknowledgment of disclosure and receipt of the C.O.P.T. Tariff and applicable rules, regulations and charges.

## EXCHANGE SERVICE

## CONDITIONS (Continued)

## IV. L.P.A.L. (continued)

16. The customer/owner owned pay station will have the following operational characteristics:
- a. The C.O.P.T. user must be able to access the telephone system operator at no charge without using a coin or credit card.
  - b. The C.O.P.T. user must be able to access 911 emergency service where available or an equivalent number at no charge without using a coin or credit card. When such instrument can only dial 911 emergency service by dialing a sequence of numbers other than 911, clear and concise instructions shall be posted in a prominent location at the C.O.P.T. location.
  - c. The C.O.P.T. user must be able to access the telephone system repair service at no charge without using a coin or credit card.
  - d. The C.O.P.T. user must be able to access 411 Directory Assistance Service.
  - e. Must comply with all applicable federal, state, and local laws, rules and regulations concerning the use of these telephones by disabled persons and the hearing impaired.
  - f. Must return coins deposited. Must not charge the credit card in the event a call is not completed. The customer/owner shall make refunds promptly upon plausible user complaint about failure, disconnection, or other service problems.
  - g. Coin operated C.O.P.T.s must be pre-pay only.
  - h. All sets must provide both originating and terminating service.
  - i. Customer/owner installed extensions must insure the privacy of the C.O.P.T. user. The telephone system will not provide extensions with L.P.A.L. service.
  - j. Customer/owner must affix in a clearly visible position on the face of the C.O.P.T. a registration sticker, which shall include a registration number, the name and address of the owner and the telephone number to call for repair of the C.O.P.T.
  - k. The customer /owner will be responsible to maintain a telephone system directory at the C.O.P.T. set. The telephone system will furnish one local directory at the time of installation of the L.P.A.L. and one copy at subsequent directory publications. Does not apply to coinless sets.
  - l. The customer/owner agrees to submit a new application form to the telephone system upon transfer of ownership, relocation or replacement of the C.O.P.T.
  - m. The customer/owner will be required to route all local and IntraLATA calls from their C.O.P.T. through the telephone system's transmission facilities and to route all InterLATA calls from their C.O.P.T. through the telephone system's access facilities.
  - n. The customer/owner understands that service may be terminated by the telephone system for violation of any of the above conditions.

17. L.P.A.L./C.O.P.T. Application (next page)

EXCHANGE SERVICE

CC COMMUNICATIONS TELEPHONE APPLICATION FOR  
CUSTOMER OWNED COIN TELEPHONE ACCESS LINE  
(Local Public Access Line)

DATE OF APPLICATION

\* CUSTOMER/OWNER NAME

MAILING ADDRESS

BILLING ADDRESS

CUSTOMER/OWNER CONTACT NAME

TELEPHONE

PAY-TELEPHONE MANUFACTURER

MODEL NUMBER

SERIAL NUMBER

FCC PART 68 REGISTRATION NUMBER

PROTECTIVE COUPLER-MANUFACTURER

MODEL NUMBER

SERIAL NUMBER

FCC PART 68 REGISTRATION NUMBER

CUSTOMER/OWNER REPAIR SERVICE PHONE NUMBER

CUSTOMER/OWNER CLAIM FOR REFUND PHONE NUMBER

LOCATION OF LPAL PAY TELEPHONE

\* The customer/owner for the purpose of this service, is the individual, partnership or corporation who subscribes to the LPAL line.

Issued by  
Mark Feest, General Manager  
CC Communications Telephone  
Fallon, Nevada

Date Issued: June 6, 2013

Date Effective: July 1, 2013



EXCHANGE SERVICE

DESCRIPTION OF SERVICE AND/OR EQUIPMENT MAINTENANCE AGREEMENT:

I, \_\_\_\_\_, HEREBY ACKNOWLEDGE THAT THE PAY TELEPHONE INSTRUMENT DESCRIBED ABOVE IS ELIGIBLE FOR FCC PART 68 REGISTRATION AND IS IN COMPLIANCE WITH THE TELECOMMUNICATIONS FOR THE DISABLED ACT OF 1982.

I HAVE RECEIVED, READ AND UNDERSTAND THIS DATE  
A COPY OF CC COMMUNICATIONS TELEPHONE'S CUSTOMER-OWNED PAY TELEPHONE (COPT) TARIFF 17, pg. 10-14 AND AGREE TO ABIDE BY SUCH.

APPLICANT \_\_\_\_\_ DATE

TELEPHONE SYSTEM \_\_\_\_\_ DATE

TOUCH TONE

ASSIGNED NUMBER 423-

867-

Issued by  
Mark Feest, General Manager  
CC Communications Telephone  
Fallon, Nevada

Date Issued: June 6, 2013

Date Effective: July 1, 2013

## EXCHANGE SERVICE

## CONDITIONS (Continued)

## V. Bridge Service and Hunting Service

## A. Bridge Service

Bridge service of customer's one party business and one party residence service will be allowed.

Definition of Bridge Service: Where an individual service, business or residence, is connected together (for the convenience of the customer) the services must be within the same exchange with no change in premise and location involving either service.

## B. Rotary Trunk Hunting Services

1. Hunting Service is a feature, which routes the call to an idle line in a prearranged group when the called line is busy. The hunting sequence can be accomplished as follows:
  - a. Circular hunting is when the hunt for an idle line starts with the called line and proceeds in a prearranged order to hunt all lines in the group once, completing the call to the first idle line encountered. When the hunt for an idle line commences beyond the first line in the hunt group and finds all higher numbered lines busy, the hunt returns to the first line in the group. The hunt ends with the line number preceding the starting line where the hunt in the group originally began.
  - b. Linear or regular hunting is when the hunt for an idle line starts with the called line and ends with the last line in the group, completing the call to the first idle line. Unless the first line is called, only a portion of the group is hunted.
  - c. Uniform Call Distribution hunting is when the hunt for an idle line provides for an even distribution of incoming calls among the available members of a hunt group. This requires the group to have Circular hunting.

## VI. Joint User Service

A joint user of a customer's service by himself or others, under this tariff, must also be a joint user of the customer's premises on which the primary service is furnished (normally applicable to business service only.) The rate set forth herein for joint user service includes one listing each in alphabetical and classified sections of the company's telephone directory.

## VII. Changes in Grade or Class of Service

A change in "grade" of service is contemplated to mean an increase or decrease in charges as a result of adding or removing optional features or services. This may also be referred to as a "plan change."

A change in "class" of service is contemplated to mean a change from business to residence or residence to business.

## VIII. Miscellaneous Charges

1. Non-Sufficient Funds Charge.  
Will be applied to the balance of a customer's account each time a check for payment is submitted for deposit and rejected by the financial institution for Non-Sufficient Funds.
2. Late Payment Penalty.  
Will apply the percentage toward the entire overdue balance forward less any current adjustments affecting balance forward amount due.

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Mark Feest, General Manager  
CC Communications Telephone  
Fallon, Nevada

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## EXCHANGE SERVICE

## CONDITIONS (Continued)

## IX. TRUNKS AND USAGE

1. Interexchange
  - (a) Rates for this service apply to the interconnection of specialized trunks to Interconnecting Providers. All other conditions and clauses pertaining to these trunks may be found in separately-negotiated contractual agreements.
  - (b) Customer must purchase minimum quantity indicated. Pricing in I.A.18 and I.A.19 is delivery over T1 transport. Channel Bank, if required, is supplied under multiplexing rate.
2. Exchange
  - (a) DID service permits calls incoming to a PABX or other type of customer-provided equipment from the network to reach a specific station line without the assistance of an attendant. DID service is provided subject to the availability of facilities and may be furnished from the central office which the customer is located or from a foreign central office equipped to provide DID service subject to the appropriate intra/interexchange rates.
  - (b) DID numbers in groups of 100 may be reserved for future use at rates specified herein. CC Communications does not guarantee to provide reserved numbers arranged in a consecutive manner. CC Communications will be responsible for interception and administration of these numbers.
  - (c) The customer will be responsible for providing interception of calls to vacant and non-working assigned DID numbers by means of attendant intercept or recorded announcement service.
  - (d) The service must be provided on all lines in a trunk group arranged for inward service. Each trunk group shall be considered a separate service.
  - (e) Operational characteristics of interface signals between CC Communications provided connecting arrangements and the customer-provided switching equipment must conform to the rules and regulations that CC Communications considers necessary to maintain proper standards.
  - (f) The service includes central office switching equipment necessary for in-dialing from the network directly to stations associated with customer premises switching equipment or other equipment used for number identification purposes.
  - (g) Customer must purchase minimum quantity indicated. Pricing in I.A.18 and I.A.19 is delivery over T1 transport. Channel Bank, if required, is supplied under multiplexing rate.

## EXCHANGE SERVICE

CONDITIONS: (Continued)

## X. TDD SURCHARGE

To Comply with Nevada Revised Statute 426.295 and in preparation for compliance with the Federal Americans with Disabilities Act of 1990 (ADA), all Nevada telephone companies are required to reinstitute a monthly TDD Surcharge.

The surcharge applies to each dial-tone service in the State of Nevada and is shown as a separate line item on the bill. The surcharge was first implemented in 1986 from February through June, at the rate of 10 cents per line per month and was later discontinued.

Collected funds directly support two programs administered by the State Department of Rehabilitation. The programs involve purchase and distribution of Telecommunications Devices for the Deaf (TDD) and the continued operation of a dual-party relay system. The relay system allows persons with hearing or speech impairments to communicate more easily with others.

The Nevada Public Service Commission will periodically review the Department of Rehabilitation's budget for the programs. Full compliance with NRS 426.295, as amended, and the ADA of 1993, as amended, may result in an adjustment in the surcharge amount.

## XI. Emergency Line Service

- (1) Emergency Line Service is available to residential or business customers where technically feasible. Numbers used for Emergency Line Service may not be published in any directory or used in advertisements or promotional material.
- (2) Emergency Line Service provides for unrestricted inbound calls, and outbound calls are restricted to 911 and 611 calling only. Standard Federal Line Charges apply.
- (3) Stand alone residential lines may add voice mail. No other calling feature or Long Distance PIC is available for Emergency Line Service.
- (4) Emergency Line Service will only be sold to customers that subscribe to CC Communications DSL service.

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CC Communications Telephone  
Fallon, Nevada

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