

Directory Listings

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Issued by:
 Mark Feest, General Manager
 CC Communications Telephone
 Fallon, Nevada

Date Issued: June 6, 2013
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DIRECTORY LISTING

APPLICABILITY

This tariff contains rates and conditions for listing of local subscribers in the alphabetical section of the Churchill County Telephone directory, and is applicable to business, semi-public business and residence services. For rates applicable to listings of non-local subscribers or advertising, see Deregulated Section 38.

RATES AND CHARGES

I. Free Listings

A. Primary Listing

One listing for each individual or party line primary service, each joint user service and each group of private branch exchange trunks or rotary lines. (See Condition I)

B. Extra Listings

1. Armed Services

Because of the varied activities and commands which may be served on any one Armed Services installation, additional free listings, up to a maximum of one for each central office trunk, will be allowed where required by the Armed Services only.

2. "After Hours" Service

Additional free listings will be allowed for "after hours" listing if night or "after hours" calling to separately listed numbers is possible. For rotary service customers the lead line "after hours", etc. Is provided at no charge plus a maximum number of extra listings less one for each rotary trunk. For non-rotary service customers the lead line would be chargeable as an "additional line of information".

II. Paid Extra Listings (Additional Listings)

	<u>MRC</u>	
	<u>Bus</u>	<u>Res</u>
A. Each listing	\$.90	.50
B. Each listing of hotel, apartment hotel or rooming house guest	N/A	.50
C. Each listing of hotel, apartment hotel or rooming house non-guest	.90	N/A
D. Each cross reference listing	.90	.50

III. Alternate Call Number Listings

- A. Each reference to another service of the customer (alternate call number listing)
- B. Each reference to service of another customer

.90	N/A
.90	.50

IV. Other Information in Addition to a Listing

- A. Each additional line of information

.90	.90
-----	-----

V. Unpublished Telephone Numbers (see condition V)

- A. Each number

1.00	1.00
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VI. Unlisted Telephone Numbers (see condition VI)

- A. Each number, initial or subsequent, per appearance ...

.75	.75
-----	-----

VII. Unlisted Address Numbers (see condition VII)

- A. Each number, initial or subsequent, per appearance ...

.50	.50
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DIRECTORY LISTING

CONDITIONS

I. Primary Listings

Listings in the alphabetical section of the telephone directory are intended solely for the purpose of identifying customers' telephone numbers as an aid to the use of telephone service. The address shall be that of the primary service location. (see also condition VII for information on unlisted address).

The company limits the length of any listing to one line in the directory by the use of abbreviations when the clearness of the listing or the identification of the customer user is not impaired thereby. When the use of abbreviations impairs the clearness of the listing or the identification of the customer or joint-user, such additional lines are used as may be required in the judgment of the company without additional charge. The company reserves the right to make minor changes in the form then entered if such changes are necessary, in order to confine the listing to a single line or more clearly to identify the customer. In those cases where, at the customer's request, a listing that required two lines is provided, whereas only one line is required to clearly identify the customer, the regular charge for an additional line applies. All listings shall be worded and arranged in a manner which, in the judgment of the company, will facilitate the use of the directory.

A. Business Primary Listings

Business primary listings shall consist of the name, professional abbreviation if appropriate, and address of the premises on which the primary station or private branch exchange switchboard is located, and the telephone number. (see also condition VII for information pertaining to unlisted address). A business primary listing is not acceptable which appears to be designated for the major purpose of directing persons to a telephone number of a customer from whom a particular service or commodity may be purchased, unless conclusive proof can be furnished to show that the desired listing is the name under which the business is licensed to operate. For each order turret or key system, where the customer is served by two or more main station lines or central office trunks which are consecutively operated, only one primary free listing is furnished for the complete service.

Business listings may be arranged under caption without additional charge if the customer has separate services at two or more locations or more than one line or PBX trunk, and the employment of a caption will facilitate the use of the directory. For example:

Jones Implement Co Gen Ofc	212 Broadway	423-3612
Sales Room	2016 Grand	423-4120
Warehouse	1243 Maine	423-3910

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DIRECTORY LISTING
CONDITIONS (Continued)

I. Primary Listings (continued)

B. Residence Primary Listings

Residence primary listings consist of the customer's name or one surname and two given names or identification names for each number listing in the alphabetical section of the directory, the address of the premise at which service is furnished and the telephone number. Residence listings of professional customers such as physicians, surgeons, dentists, veterinary surgeons, or other medical practitioners, osteopaths, chiropractors, Christian Science practitioners and nurses may indicate the same abbreviation of title of profession as their business service listings.

When a professional customer is not a customer to business service, the listings may include a title or abbreviation thereof. For instance, the designation of "RN" for nurses may be included, but the word "nurse" may not be included. Residence listings of clergymen, professors, and military officer, for the purpose of identification, may include abbreviations of title, provided this latter has no commercial value.

C. Joint User Listings

Each joint user service listing shall be the name under which the business is legally conducted and shall bear the same address and telephone number as its related primary service listing. A joint user of a customer's service, by himself or others, under this tariff must also be a joint user of the customer's premises on which the primary service is furnished.

Business listings and lines under RATES AND CHARGES II., III., and IV., are available in connection with joint user services. Rates for joint user listings shall be the same as Business Paid Extra Listings.

Residence "joint user" service is not furnished.

II. Extra Listings

Extra listings, under RATES AND CHARGES II., A., and cross reference listing under RATES and CHARGES II., D., may be of the following classifications:

A. Business Extra Listings

Those of members of firms, the officers of corporations or the names of employees, departments or branches of the customer's business will be included under the business primary listing or under the appropriate residence primary listing if desired. A listing may include the name portion of the primary listing and also the same business designation or a designation descriptive of the connection with such name. Business extra listings which are apparently designed primarily to give publicity to a particular commodity or service are not accepted for the alphabetical section of the directory.

DIRECTORY LISTING

CONDITIONS (Continued)

II. Extra Listings (continued)

Other names under which the business of the customer may be known to the public where such name is applicable to identically the same business operation in scope and character as that covered by the primary service listing, provided that;

1. The listing is the immediately preceding name under which the business was conducted.
2. The listing has the component parts of the name placed in sequence differing from that of the primary service listing.
3. The listing has the particular spelling of the component parts differing from the spelling of such parts in the primary service listing.
4. Reasonable proof can be furnished by the customer that, because of advertising or other means, the business is known to the general public by name or names different from the primary listing and yet reasonable proof can be furnished that only one business is being conducted by the customer at the address indicated. Such extra listings may be abbreviated names, nicknames or other names by which the customer is publicly known, provided the extra name does not appear to be for the purpose of getting a preferential position in the directory, or publicizing a "trade" name in the alphabetical section, or does not indicate a service or commodity differing from that indicated in the primary listing.

A cross reference listing will include a name and a reference to another listing but will not carry the telephone number. This type of listing may be furnished at the option of the company at no charge when it appears necessary in connection with telephone service in general provided the listing would have no commercial value to the customer. For example: Star Grocery Union Public Market

1. Reference listing may be arranged for at the additional listing rate when a customer's business and residence listings appear in different alphabetical sections of the same directory.

For example: Johnson R F Atty 1216 Main 423-3410
Johnson R F see Marysville

A listing under CONDITION II., A., will be furnished only where there is sufficient evidence that the business may be known to the public under such name, provided that:

1. The listing has not been designated solely to secure preferential location in the alphabetical or classified sections.
2. The principles of joint-user service are not violated. See condition I., C.
3. The inclusion of such a listing in the telephone directory will aid other telephone customers in locating the customer to the telephone service.

Trade names or commodity names, as such, will not be listed in the alphabetical section.

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DIRECTORY LISTING

CONDITIONS (Continued)

II. Extra Listings (continued)

Address and Number for Extra Listing

Extra listings in connection with the customer's service must bear the same address (or firm name) and telephone number as the customer's primary listing with the following exceptions:

- A. No address is included in either of the types of reference listing under RATES AND CHARGES II., D., and III., alternate call number listings.
- B. Extra listings in connection with private branch exchange stations and extension stations not located on the same premises as the private branch exchange switchboard or primary station may show the address at which the station is located. The name portion of the listing will be the same as that in the primary listing. Private branch exchange stations which may be provided at premises of other than the customer will not be listed.
- C. In a case where a customer desires an extra business listing following a residence primary listing, the customer's name and office telephone number, and the name of his business if desired, will be furnished as an extra business listing.

B. Residence Extra Listings

1. Residence extra listings may be names of members of the customer's family, or of other persons residing in the customer's household.
2. Persons residing in a boarding house or apartment house at which semi-public service is furnished may have listings in the directory at the residence extra listing rates unless such extra listings are to be used for business purposes.
3. Duplicate listings, i.e., listings of nicknames, abbreviated names, names which are commonly spelled in more than one way and rearrangements of names, are permitted when, in the opinion of the company, they are necessary for the proper identification of the customer and are not desired to secure a preferential position in the directory or for advertising purposes.

For example: Hanson H V Atty 435 Union 423-3521
 Hansen H V Atty 435 Union 423-3521

III. Alternate Call Number Listings

Alternate call number listings, as covered by RATES AND CHARGES III., A., and B., above are permitted in connection with both primary and extra listings and in connection with both business and residence services. Such alternate listing of a telephone number may be for the purpose of stating a number to be called in case no answer is received at the primary call number or it may indicate an alternate number to be called on "Nights, Sundays, and Holidays" in preference to the primary call number. Such alternate listing may, at times, involve "Additional Lines of Information"; for instance, the inclusion of a phrase directing the method of calling when a private branch exchange operator is not on duty and giving the alternate number to be called.

When the listing of an alternate number, as covered by RATES AND CHARGES III., B., above, involves the service of "another customer", then the company may request the customer in connection with whose name or number the alternate listing is to appear to furnish proof of consent of the other person.

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DIRECTORY LISTING

CONDITIONS (Continued)

IV. Additional Line of Information

A line of information may consist only of descriptive information such as "office hours 8:00 AM to 5:00 PM". The rate for an additional line of information is applicable if information included within the listing in excess of that contemplated under CONDITIONS I and II inclusive above results in an extra line. This additional information may be, for example, "Dial 110 and ask for" or "Call collect", etc.

V. Unpublished Telephone Numbers

Applies to business or residence customers, who for personal or other reasons, request that one or more of their telephone numbers not be listed in any section of the telephone directory or with information service. Charge applies per phone number that is Unpublished.

VI. Unlisted Telephone Numbers

Applies to business or residence customers, who for personal or other reasons, request that one or more of their telephone numbers NOT BE listed in the telephone directory, but IS listed with information service.

In instances where multiple listings occur, the following rules will apply:

1. Subsequent Service Order Charge will apply to each listing that is different from the primary listing.
2. Unlisted Telephone MRC will apply to each listing in information service that is not listed in the physical directory.
3. Business Customers must be consistent throughout the white pages, green pages, and one free yellow page listing with respect to directory listings. If a business customer wishes to customize their yellow page listing, as in an advertisement, applicable rates will apply.

VII. Unlisted Address Numbers

Applies to business or residence customers, who for personal or other reasons, request that one or more of their telephone numbers be listed WITHOUT an address in the published directory, and that their address is NOT available through information service.

In instances where multiple listings occur, the following rules will apply:

1. Subsequent Service Order Charge will apply to each listing that is different from the primary listing.
2. Unlisted Address MRC will apply to each listing in information service that is not listed in the physical directory
3. Business Customers must be consistent throughout the white pages, green pages, and one free yellow page listing with respect to directory listings. If a business customer wishes to customize their yellow page listing, as in an advertisement, the customer may list an address other than the physical service address and applicable rates will apply.

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DIRECTORY LISTING

CONDITIONS (Continued)

VIII. Classified Section Listings

- A. Each business listing furnished under RATES AND CHARGES I., may appear in regular type once in the classified section at no additional charge.
- B. Each listing in the classified section shall contain the same name, address and telephone number as its related listing furnished in the alphabetical section and no professional designation or title will be included. Refer to Deregulated Section #38 for rates.

IX. Miscellaneous Conditions

- A. Authorization of Listings
All applications for additional listings and lines of information shall be made by the customer or an authorized agent of the customer, except that reference to the service of another customer shall first be authorized by such other customer. Such authorization may be withdrawn effective at the end of any directory period provided such notice is received by the company on or before the closing date of the new directory.
- B. Public Telephones and Semi-public Telephones
Public telephones are not listed in the telephone directory since the purpose of such stations is to provide service for the use of the general public and the listing of such telephone numbers would not facilitate the use of the service. When a public telephone agent requests a listing in the directory, such agent will be offered the option of subscribing to semi-public telephone service for which a listing will be furnished.
- C. Effective Billing Dates
Charges under RATES AND CHARGES II., III., and IV., begin with the day listings are entered in the information records and/or when such listings are included in the directory. The charges will continue until the end of the directory period in which the company received the order of the discontinuance from the customer on or before the closing date of a new directory, except that charges will be discontinued if:
 - 1. The listed party vacates the customer's premises.
 - 2. The listed party subscribes to another or additional primary service.
 - 3. The listed or customer's service is disconnected.
 - 4. In the opinion of the company, the listing has no further value.
- D. Directory Life
The life of a particular issue of the directory may be less or more than nine months when operating conditions make a variation necessary.

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DIRECTORY LISTING

CONDITIONS (Continued)

IX. Miscellaneous Conditions (continued)

E. Liability for Errors

The company will endeavor to publish in the telephone directory the correct listings of the names, addresses and telephone numbers of the customers on record on the closing date for listings in the directory, but the company shall not at any time be liable for a loss or damage arising from any errors or omissions in the listing of a customer in the directory in an amount in excess of the amounts theretofore paid to the company for exchange service charges and extra listing charges by the customer affected for the period from the date of issuance of the directory containing the proper listing.

F. Directories are Property of the Company

Telephone directories containing the listings of customers of the company, together with other information, is intended for the expressed use of the customer and not for commercial gain.

G. Reproduction of Listings

Listings of a customers name, address and telephone numbers that appear in the telephone directory are copyright protected and may not be copied without permission of CC Communications.

H. Requests for Changes

All requests for changes in the listings of names or telephone numbers in the directory shall be made to the company in writing.

I. Customers to Interexchange Receiving Service will be provided with a listing and such information as is necessary to identify the service, in each separate directory in which the service is subscribed for.

For Example: Jones Doe Everett
From manual telephones call Marysville 701

J. A Customer may request that the telephone number of his service not be published in the Company's directories, (see conditions V, VI, and VII). The Company may require such a request to be in writing. If the Customer make such a request, the Company will take reasonable precautions:

1. Not to publish the number in any of its publicly distributed directories.

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DIRECTORY LISTING

CONDITIONS (Continued)

IX. Miscellaneous Conditions (continued)

- J. 2. Not to disclose the number to any person other than :

Representatives of law enforcement agencies when required by law.

The Company's own employees for use in connection with service records, to persons involved in the Company's billing and collection activities and for the use of internal marketing efforts

Other telecommunications common carriers for use in billing and collection activities.

Other telephone customers billed for calls placed from the unpublished/unlisted number.

3. The unpublished/unlisted telephone number of a caller may be disclosed to a called party, if the called party has the necessary service and equipment for receiving and/or disclosing the telephone number associated with an incoming call. If the calling party does not wish the unpublished/unlisted number disclosed, it is the calling party's responsibility to utilize a call blocking feature to prevent such disclosure.
4. The customer releases, indemnifies, and holds harmless the utility from any and all loss, claims, demands, suits or other action or any liability, resulting from damages caused directly or indirectly by the publication of the number to any person or law enforcement agency.

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