

SERVICE MAINTENANCE

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Issued by:
 Mark Feest, General Manager
 CC Communications Telephone
 Fallon, Nevada

Date Issued: August 1, 2013
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SERVICE MAINTENANCE

APPLICABILITY

Applicable to business and residence services offered by the Company, and contract or repair work furnished for others by the Company. Equipment rates have specific, limited applicability as defined elsewhere in this tariff.

TERRITORY

Within the areas served by the company.

I. SERVICE CHARGES	<u>RATE</u>	
A. Labor:		
1. Standard Rate		
a) Construction/Installation	\$ 85.00 per hour	(C)(I)
b) PBX	\$ 85.00 per hour	
2.		(D)
3. Engineering/Inspection Rate	\$ 100.00 per hour	
4. Combo Tech	\$ 85.00 per hour	(N)
B. Material:		
1. Material used for installation or repair of regulated service.	Actual cost including applicable overheads.	
2. Material furnished for sale in contract work.	Standard markup policies from deregulated section #25 or #30 shall apply.	
3. Material furnished for installation, repair, or sales of deregulated services.	Standard markup policies from deregulation section #25 or #30 shall apply.	
C. Equipment Rates: #		
A. Trencher	\$65.00 per hour	
B. Line Truck	\$70.00 per hour	
C. Aerial Lift Truck	\$60.00 per hour	
D. Snow Cat	\$90.00 per hour	
E. Backhoe	\$60.00 per hour	
# Equipment rates shall not apply toward the provision of normal regulated exchange service (as in line construction charges), but shall only apply in instances of Custom billing work done on behalf of other contractors, businesses, government agencies, or other parties requesting services that are either not provided as a normal line of business, or are considered to be competitive and/or incidental in nature. (See also Condition #4).		

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Mark Feest, General Manager
CC Communications Telephone
Fallon, Nevada

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II. CONDITIONS

A. APPLICABILITY

This tariff indicates the applicable charges for labor and material in conjunction with maintenance of service and for instances where the telephone system furnishes salable labor for contract work. It includes, but is not limited to, the following:

1. Single-line premises wiring not furnished under flat-rate maintenance, from the protector equipment up to and including the primary jack and box and any subsequent jacks, boxes, and associated equipment, whether for initial installation or subsequent moves or repair, when requested by the customer.
2. For electronic telephone, EPABX, or Key; program additions, activation's, deletions, etc., when requested by the customer.
3. Calls involving any premise wiring, jacks, boxes and associated equipment; outside plant facilities; customer premises equipment; or other facility for which the Company is responsible or has been requested to perform work; where it is determined that the trouble is customer caused, without regard to maintenance, but not limited to the above.
4. Any instances where the telephone system supplies labor for projects outside the normal company functions.
5. Multiline premises wiring not furnished under flat-rate maintenance, from the protector equipment up to and including the primary jack and box and any subsequent jacks, boxes, and associated equipment, trunking and extensions for multiline, key, PBX, or EPABX; whether for initial installation or subsequent moves or repair, when requested by the customer.
6. Customer premises equipment when there is no flat rate maintenance contract in effect, and when requested by the customer - but limited to those CPE items for which we have trained or otherwise qualified personnel.

B. MINIMUM CALLOUT AND BILLING INCREMENTS FOR LABOR

The minimum chargeable time will be 15 minutes for standard shifts; and the minimum chargeable time will be 2 hours for work performed outside of standard shifts.

Time will be billed in 15 minute increments at the appropriate rate; for overtime - 1 1/2 times the hourly rate, and for holidays - 2 1/2 times the hourly rate.

C. LIMITATION OF LIABILITY WITH RESPECT TO CUSTOMER - PROVIDED EQUIPMENT

The Company will not be responsible for the installation, operation, or maintenance of any customer provided terminal equipment, protective circuitry, or communications systems unless arrangements are made with the Telephone System, in which case applicable rates will apply.

SERVICE MAINTENANCE

II. CONDITIONS (Continued)

D. LIMITATION OF LIABILITY WITH RESPECT TO CUSTOMER-PROVIDED EQUIPMENT

Telecommunications service is not represented as adapted to the use of customer provided terminal equipment or systems and where such are connected to Company facilities suitable for telecommunications service and to the maintenance and operation of such facilities in a manner proper for such telecommunications service; subject to this responsibility, the company will not be responsible for:

1. the through transmission of signals generated by the customer provided equipment, protective transmission, or
2. the reception of signals by customer provided equipment, protective circuitry or systems.

E. EQUIPMENT RATES - APPLICATION OF CHARGES

All charges related to use of equipment shall be in addition to labor rates for equipment operator. Equipment rates and equipment-operator rates shall be calculated separately. In instances where equipment rates are applicable, both the equipment and operator rates shall apply from the time of dispatch to the time the equipment is returned to home base and shall include time for equipment loading, setup, and travel to and from work site.

Equipment rates shall apply for a minimum callout of one hour during standard shifts, and shall apply for minimum of two hours for work performed outside of standard shifts.

Equipment operators are provided by the Company. Only authorized personnel within the Company shall operate equipment. Operator shall be physically present at all times for the duration of the callout.

Callouts that extend beyond the normal shift, or that require more than one shift to complete shall be subject to the following:

For callouts that begin during the normal shift, but extend or are likely to extend beyond the normal shift the customer will either:

- 1) Request that work continue until job completion, in which case the conditions for minimum and/or overtime callout (both labor and equipment) shall apply, or
- 2) Request that work stop, in which case the equipment and operator will return to home base and work will begin anew at the beginning of the next scheduled shift or at the request of the customer.

Equipment rates shall be billed in half-hour increments - all time in excess of the last half-hour shall be rounded up to the next half-hour. Overtime rates do not apply to equipment, but shall apply to the operator of the equipment subject to the minimum callout period for work performed outside of the standard shift.

Issued by:
Mark Feest, General Manager
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